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Date: July 19, 2024

To: Parents/Guardians of patients of the Pediatric Home Nutrition Support Program

Re: Pediatric Home Nutrition Support Program Pump Change

Alberta Health Services (AHS) has been notified by Cardinal Health, our feeding pump vendor, that they anticipate a long-term shortage of Joey Enteral Feeding Pump supplies.

To prevent any impact to patient care, AHS will begin transitioning all Home Nutrition Support Program patients across the province who are using the Joey Enteral Feeding Pump to the OMNI Enteral Feeding Pump.

We understand that changes to your child's care routine can be intimidating; however, transitioning to the new pump will ensure your family has a consistent supply of pump supplies.

Our team will be available to help make this transition as seamless as possible for our patients and families. Families can expect to hear from a member of the Home Nutrition Support Program in the coming weeks to discuss plans to transitioning to the OMNI system, and all families can expect to be transitioned to the new system by the end of the year.

Thank you for your patience as we navigate this change for all families.

Sincerely,

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